

## Frequently Asked Questions

### SEVERE WEATHER TRADING (“SWT”)

**1. What are severe weather and SWT day?**

Severe weather refers to the scenario where a typhoon signal No. 8 or above or a black rainstorm warning is issued by the Hong Kong Observatory, or an “extreme conditions” announcement is made by the HKSAR Government.

SWT day refers to any day from Monday to Friday except a Hong Kong public holiday on which severe weather falls.

**2. What is the scope of securities trading related services provided by OCBC Hong Kong on SWT days?**

While all branches are closed on SWT days, the following services will continue to be offered:

- Cash and Margin Securities Trading (Hong Kong Market & China Connect A-Shares)
- Initial Public Offer (IPO) Subscription
- Stock Monthly Investment Plan
- Securities Clearing and Settlement

**3. Can I still perform fund transfers on SWT days?**

Yes, you can perform fund transfers on SWT days. To ensure uninterrupted fund transfers to support your trading activities on SWT days, customers are strongly advised to make necessary prior arrangements such as adjustment of fund transfer limits or registration of third-party payees via Internet Banking, or utilize Faster Payment System (FPS) services via Internet Banking or Mobile Banking Service (for personal banking customers) or OCBC Velocity or Business Mobile Banking Service (for corporate banking customers) for fund management.

**4. Will cheque clearing, settlement and remittance services be available on SWT days?**

No paper cheque clearing service is available on SWT days. For cheques deposited before the cut-off time on the business day will be cleared and settled on the SWT day. E-cheque and remittance services will remain available via OCBC Hong Kong’s Internet Banking and Mobile Banking Service on SWT days.